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		Carrier A	Carrier B	Carrier C
Transparent Pricing	Itemized Billing	Fully Itemized	Fully Itemized	Not Itemized
	Up-front notice about rate hikes	Responsive to Queries	Proactive	Proactive
	Hidden / last-minute charges?	No	No	No
	Rate volatility	Normal	Very Stable	Unpredictable
	Score	★★★★☆	★★★★★	★★★☆☆
Load Acceptance Rate	Loads Offered	43	33	11
	Loads Accepted	31	19	10
	Acceptance Rate	72.1%	57.6%	90.9%
	Score	★★★★☆	★★★☆☆	★★★★★
	Score	★★★★☆	★★★★☆	★★★★☆
On-Time Pickup & Delivery	Loads Delivered	29	19	9
	Loads On Time	20	9	7
	On-Time Rate	69.0%	47.4%	77.8%
	Score	★★★★☆	★★★☆☆	★★★★☆
	Score	★★★★☆	★★★★★	★★★★☆
Capacity & Scalability	Score	★★★★☆	★★★★☆	★★★★☆
Scheduling Responsiveness	Score	★★★★☆	★★★★☆	★★★★☆
Error-Free Delivery Rate	Loads Delivered	29	19	9
	Loads Error-free	28	3	6
	Error-free Rate	96.6%	15.8%	66.7%
	Score	★★★★★	★☆☆☆☆	★★★★☆
	Score	★★★★☆	★★★★☆	★★★★☆
Service Capabilities	Score	★★★★☆	★★★★☆	★★★★☆
Final Score		29%	26%	30%

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